



Day One – Thursday, November 2, 2017

7:15-7:55 Registration

Lecture Hall - 2nd Floor

7:55-8:00 Welcome and Introductions

Lecture Hall - 2nd Floor

John L. Ropiequet * Chairman, Conference on Consumer Finance Law

8:00-9:00 LEP/Dealing with Non-English Speaking Borrowers

Lecture Hall - 2nd Floor

Sabrina A. Neff * Husch Blackwell LLP * Houston, TX (moderator)
Tobias P. Moon * Akerman * Dallas, TX

9:00-10:00 CFPB Developments

Lecture Hall - 2nd Floor

Gil Rudolph * Greenberg Traurig, LLP * Washington, DC (moderator)
Richard E. Gottlieb * Manatt, Phelps & Phillips, LLP * Chicago, IL
Christopher J. Willis * Ballard Spahr LLP * Atlanta, GA

10:00-10:15 Break

10:15-11:15 ADA and Website Accessibility

Lecture Hall - 2nd Floor

Karla Gilbride * Public Justice * Washington, DC (moderator)
Olabisi Okubadejo * Ballard Spahr LLP * Baltimore, MD

11:15-12:15 Vendor Management: New Developments

Lecture Hall - 2nd Floor

Mark T. Dabertin * Pepper Hamilton LLP * Berwyn, PA (moderator)
Emily Miller * USAA * San Antonio, TX
Charles Beveridge * Rushmore Loan Mgmt. Services * Dallas, TX

12:15-2:00 Lunch (on your own)

Track One – Mortgage Finance

2:00-3:00 Recent Developments – RESPA and DOL Proposed Rule

Lecture Hall - 2nd Floor

James M. Milano * Weiner Brodsky Kider PC * Washington, DC (moderator)
Troy W. Garris * Weiner Brodsky Kider PC * Washington, DC
Michael C. Flynn * Goodwin * Washington, DC

3:00-4:00 Mortgage Servicing Litigation

Lecture Hall - 2nd Floor

Andrew Stutzman * Stradley, Ronon, Stevens & Young, LLP * Philadelphia, PA (moderator)
Laura Paxton Roberts * Stites & Harbison, PLLC * Nashville, TN
Brett J. Natarelli * Manatt, Phelps & Phillips, LLP * Chicago, IL

4:00-4:15 Break

4:15-5:15 Mortgage Origination and Servicing Compliance

Lecture Hall - 2nd Floor

Ralph T. Wutscher * Maurice Wutscher LLP * Chicago, IL (moderator)
Dan Collins * Planet Financial Group * Tampa, FL
Scott D. Samlin * Pepper Hamilton LLP * New York, NY



Track Two – Non-Mortgage

2:00-3:00 **Fintech**

Conference Center - 2nd Floor Sarah Fagin Cutrona * Elevate * Ft. Worth, TX (moderator)
Alexandra Karram * Affirm, Inc. * San Francisco, CA
Mike Whalen * Goodwin * Washington, DC

3:00-4:00 **Arbitration**

Conference Center - 2nd Floor Eric L. Johnson * Hudson Cook, LLP * Oklahoma City, OK (moderator)
Terrence J. O'Loughlin * Reynolds & Reynolds * Tamarac, FL
Steve E. Levine * Ignite Consulting Partners * Ft. Worth, TX

4:00-4:15 **Break**

4:15-5:15 **Oops, I Did It Again! Collateral Protection Insurance**

Room 204 Thomas J. Buiteweg * Hudson Cook, LLP * Ann Arbor, MI (moderator)
T. Scott Shea * Nissan North America, Inc. * Dallas, TX

5:30 **Reception for Attendees**

Conference Center - 2nd Floor

Day Two – Friday, November 3, 2017

8:30-9:30 **Fair Lending**

Lecture Hall - 2nd Floor John L. Ropiequet * Saul Ewing Arnstein & Lehr LLP * Chicago, IL (moderator)
L. Jean Noonan * Hudson Cook, LLP * Washington, DC
Jacqueline S. Akins * USAA * San Antonio, TX

9:30-10:30 **TCPA**

Lecture Hall - 2nd Floor Zachary D. Miller * Burr Forman LLP * Nashville, TN (moderator)
Scott J. Hyman * Severson & Werson * Irvine, CA
Craig T. Kimmel * Kimmel & Silverman, P.C. * Amler, PA

10:30-10:45 **Break**

10:45-11:45 **Cybersecurity**

Lecture Hall - 2nd Floor Ernest P. Wagner * Maurice Wutscher LLP * Chicago, IL (moderator)
Jason W. McElroy * Weiner Brodsky Kider PC * Washington, DC
Lori S. Nugent * Greenberg Traurig, LLP * Dallas, TX

11:45-1:15 **Lunch (on your own)**

1:15-2:15 **The Evolving Landscape of First Party Collections**

Lecture Hall - 2nd Floor R. Frank Springfield * Burr Forman LLP * Birmingham, AL (moderator)
Don Maurice * Maurice Wutscher LLP * Flemington, NJ
Gregg D. Stevens * McGlinchey Stafford PLLC * Dallas, TX

2:15-3:15 **Innovation and Ethics**

Lecture Hall - 2nd Floor Jeffrey D. Pilgrim * Pilgrim Christakis LLP * Chicago, IL (moderator)
Joe Pitstick * Porsche Financial Services * Atlanta, GA
Justin B. Hosie * Hudson Cook, LLP * Ooltewah, TN
Hurshell K. Brown * Hudson Cook, LLP * Fort Worth, TX